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California Consumer Privacy Notice (CCPA)

Last Revised: February 15, 2023

Cynetel Communications ("we," "us," "our," or "the Company") provides telecommunications services to customers in California. As part of our commitment to protecting the privacy of our customers, we provide this California Privacy Notice to explain the types of personal information we collect, how we use that information, and the rights California residents have under the California Consumer Privacy Act ("CCPA").

13.1 What Information We Collect

13.1.1 - We collect the following categories of personal information from our California customers:

13.1.2 - Identifiers, such as name, address, phone number, email address, IP address, and other similar identifiers.

13.1.3 - Commercial information, such as records of products or services purchased or obtained.

13.1.4 - Internet or other electronic network activity information, such as browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement.

13.1.5 - Geolocation data, such as the physical location of a device or computer.

13.1.6 - Professional or employment-related information, if you apply for a job with us.

13.2 How We Use Your Information

13.2.1 - We use the personal information we collect for the following purposes:

13.2.2 - To provide and maintain our internet services to you.

13.2.3 - To communicate with you regarding our services, including billing and customer service inquiries.

13.2.3 - To improve and personalize our services, including analyzing usage data to improve the quality of our services.

13.2.4 - To comply with legal obligations, such as responding to lawful requests from law enforcement or government authorities.

13.2.5 - To evaluate job applications.

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13.3 Your Rights Under the CCPA

13.3.1 - If you are a California resident, you have the following rights under the CCPA:

13.3.2 - Right to Know: You have the right to request that we disclose the categories of personal information we have collected about you, the sources from which the personal information is collected, the business purpose for collecting or selling personal information, and the categories of third parties with whom we share personal information.

13.3.3 - Right to Access: You have the right to request that we provide you with access to the specific pieces of personal information we have collected about you.

13.3.4 - Right to Delete: You have the right to request that we delete your personal information that we have collected from you.

13.3.5 - Right to Opt-Out: You have the right to opt-out of the sale of your personal information.

13.3.6 - To exercise any of these rights, please contact us using the information provided below.

13.4 California "Do Not Track" Disclosures

13.4.1 - We do not currently respond to "do not track" signals from web browsers.

13.5 Changes to Our Privacy Notice

13.5.1 - We may update this California Privacy Notice from time to time to reflect changes in our information practices or changes in applicable law. If we make material changes to this Privacy Notice, we will provide notice to you in accordance with applicable law.

13.6 Contact Us

13.6.1 - If you have any questions or concerns about our privacy practices, or if you would like to exercise any of your rights under the CCPA, please contact us at ccpa-support@cynetel.com.

13.7   Terms and Conditions

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13.7.1 - These Terms and Conditions ("Terms") govern your use of the internet services provided by [Insert company name] ("we," "us," "our," or "the Company"). By using our services, you agree to be bound by these Terms.

13.8   Use of Services

13.8.1 - You may use our services only for lawful purposes and in accordance with these Terms. You agree not to use our services:

13.8.2 - In any way that violates any applicable federal, state, local, or international law or regulation.
To transmit, or procure the sending of, any