



How We Collect Your Information

Last Revised: April 10, 2022

At Cynetel Communications, we take your privacy and are committed to protecting your personal information. This policy outlines how we collect your information when you use any of our services.

12.1 Collection of Personal Information

12.1.1 - We collect personal information when you sign up for our internet services or purchase any of our products. This information may include your name, address, phone number, email address, and credit card information.

12.1.2 - We may also collect information about your usage of our services, including the websites you visit, the apps you use, and the amount of data you use. We use this information to better improve our services and provide you with a overall better user experience.

12.2 Use of Personal Information

12.2.1 - We use your personal information to provide you with our internet services and products. This may include processing your payment information, delivering our services to you, and responding to your inquiries.

12.2.2 - We may also use your personal information to send you marketing communications about our products and services, as well as other relevant offers and promotions.

12.3 Protection of Personal Information

12.3.1 - We take the security of your personal information seriously and have implemented appropriate measures to protect it from unauthorized access, disclosure, or misuse.

12.3.2 - We use secure servers and encryption technologies to safeguard your personal information, and we regularly review our security measures to ensure they are up to date and effective.

12.3.3 – Our Systems are regularly monitored to ensure they are in compliance with the latest security standards or protocols

12.4 Sharing of Personal Information

12.4.1 - We do not share your personal information with third parties, except as necessary to provide you with our services and products. For example, we may share your information with our payment processing partners or our vendors who provide us with technical support.

12.4.2 - We may also share your information in response to a legal request or to comply with applicable laws and regulations.

12.5 Your Rights

12.5.1 - You have the right to access, correct, or delete your personal information at any time. You can also opt out of receiving marketing communications from us.



12.5.2 - If you have any questions or concerns about how we collect or use your personal information, please contact us at privacy-concerns@cynetel.com. We will do our best to address your concerns in a timely and effective manner.

Changes to This Policy

12.6.1 - We may update this policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes to this policy by posting a notice on our website or by sending you an email that is provided to us by you on your customer profile.

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